

Monetary Transaction & Negotiable Instrument Dispute

This document should be used for dispute monetary transactions such as teller transactions, negotiable instruments, Shared Branching transactions.

Dispute Type: *(Each transaction requires a separate form)*

Posting Date: _____

Check # _____ Teller Withdrawal

Shared Branch Transaction

Other: _____

Member Information
Account Number
Name
Phone Number
Email Address

Statement of Dispute

Please select all applicable items below. More than one selection may be checked if necessary. Separate transactions require a separate dispute form to be completed.

Unauthorized Teller/Shared Branch Transaction

The signature of _____ on the withdrawal slip in the amount of \$ _____ is a forgery. I did not sign nor did I authorize anyone to sign my name to withdrawal funds from the account.

Counterfeit Check

The check reference above in the amount of \$ _____ was not authorized by me nor is it one of my checks. The check is a replica bearing my account information.

Unauthorized Check Draft (remotely created)

The check referenced above in the amount of \$ _____ payable to _____ was not authorized by me. (Joint accounts; both members must sign)

Missing or Improper Endorsement (back of check)

The payee _____ has claimed that they did not receive the check are referenced above in the amount of \$ _____ or benefit it from it in any way.

Forgery

The check referenced above was not authorized by me or any other on my behalf. The following is a forgery of my name.

Endorsement (back of check) is a forgery

Maker's Signature (front of check) is a forgery

Unauthorized Alteration

The check referenced above was altered by someone other than me or someone I authorized. I did not benefit from the alterations below. (Please enter the information that was changed only).

Date	Amount	Maker	Payee

Description of Incident

Please provide any known details related to the dispute including how the incident occurred or any known unauthorized user(s), if known.

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Account Status	
Were police notified? <input type="checkbox"/> Yes <input type="checkbox"/> No	Has the account been closed? <input type="checkbox"/> Yes <input type="checkbox"/> No
Police Report Case #: _____	New Account #: _____

I declare that:

- I did not receive any benefit or value from proceeds of the above described check, and no proceeds from it were applied to any use or purpose on my behalf directly or indirectly.
- I have not arranged with the person(s) who misused the check to be reimbursed or receive benefit from the proceeds of the above described check.

I agree to testify in court and hereby certify to the truth of these statement.

I have completely disclosed the facts and circumstances to the best of my knowledge regarding this claim of fraudulent activity. I fully realize that "credit union" or the institution that negotiated this check may cause the arrest of a person or persons (including the person(s) suspected above) for the forgery of claimant's signature or the alteration identified above and I hereby acknowledge that any such arrests may be caused by "credit union" or the institution where the check was negotiated or deposited, solely in reliance upon the representations of fact made herein, regardless of whether on or more persons arrested is a relative or friend. In addition, I will indemnify and hold harmless "credit union" and/or the institution where the check was negotiated or deposited from any liability arising out of; relating to or in any connection with such arrest in the event that the representations of fact made herein should prove to be untrue. I understand RCFCU may provide law enforcement authority's information provided within this dispute. I authorize RCFCU to initiate legal proceedings against the individual(s). Under oath, I will give additional statements as requested to law enforcement officials or RCFCU personnel. I recognize any false statements or other misrepresentation made in this dispute, may subject the claimant to civil and/or criminal penalties. I understand that I may not be refunded for those item(s) listed on the dispute until (1) RCFCU has a reasonable time to conduct an investigation and (2) the results of the investigation, in RCFCU's sole opinion, justify a refund. In the event, I receive provisional credit for the item(s) in question, it is understood that RCFCU may reverse the credit based on the findings of the investigation.

Member Signature _____ Date _____

Print Name _____

Member Signature _____ Date _____

Print Name _____